

RULES OF PARTICIPATION AND CANCELLATION CONDITIONS CANCELLATION 60 DAYS

1. The organizer of the trip is Rek Travel Services LLC located at 5827 W. Irving Park Road in Chicago, Illinois 60634.
2. Your reservation can only be confirmed after a \$1000.00 to \$3,000.00 (U.S.) deposit has been received. It is based on the trip and is subject to change.
3. Airline tickets must be paid no later than 60 days prior to departure. Cost of airline tickets are non-refundable. The balance is due 30 days prior to departure
4. Payments can be made via the following form:
 - ZELLE (jerry@rektravel.com);
 - Check mailed to our office
 - A picture of the front of the check sent via text message to 773-777-7733 or email to info@rektravel.com (Please make the check out to Rek Travel Services LLC and make sure the entire check is clear and visible)
 - Cash payment at the office
5. We do accept credit card payments. CC authorization form is required.
6. At the time of reserving a trip, the customer is responsible for providing us with a copy of a valid passport and all necessary enrollment documents including full surname, first and middle name (if applicable), date of birth. Please keep in mind that certain countries require that the passport's expiration date is not later than 6 months from the time of departure.
7. At the customer's request, we can change the personal data on the airline ticket. The customer will be responsible for any associated fees charged by the airline.
8. The customer is responsible for becoming familiar with the itinerary, times and dates what is included in the price of the trip and additional fees.
9. The customer is responsible for being on time, late arrivals or a no shows are non-refundable
10. Seating is assigned based on the booking order
11. Cancellations are required to be submitted in writing. You can submit your cancellation via email (info@rektravel.com), text message (773-777-7733) or Facebook Messenger
12. Cancellation 60 or more days prior to departure; 100% Refund. Cost of airline tickets are non-refundable. Clients will receive credit from the airline to be utilized on future trips
13. Cancellation less than 60 days is as follows:
 - Cancellation 59-30 days prior to departure, 75% Refund
 - Cancellation 29-14 days prior to departure, 50% Refund
 - Cancellation less than 14 days prior to departure, no refund will be issued.

14. Rek Travel Services LLC is not responsible for any personal belongings left behind, left unsupervised or lost.
15. The program is a framework. Program points may change.
16. Rek Travel Services LLC reserves the right to change the itinerary, if the changes are due to unforeseen circumstances such as weather conditions, natural catastrophes and/ or any hazards that may potentially harm the members of our trip.
17. Rek Travel Services LLC reserves the right to cancel a trip due to inadequate number of registered travelers. If this shall occur, we offer a full refund that you will receive within 30- 45 days from the time of cancellation or you may choose to receive credit towards the alternative date or a different trip
18. Rek Travel Services LLC reserves the right to photograph and/ or record videos of our customers in public places during the trip without the client's consent. These materials will be used for promotional purposes.
19. The price of the trip does not include medical and/ or travel insurance. We recommend that our travel participants obtain medical and travel insurance which may cover the costs of medical emergencies, cancellations, travel delays and changes in the itinerary.
20. During the trip, we ask that you follow the guidance of our tour guide (s) and tour assistant(s) to ensure the safety and comfort of the trip members. Our tour guides and assistants are official representatives of our firm. Failure to adhere to these rules may result in termination from the trip.
21. Rek Travel Services LLC reserves the right to refuse service to customers for no reason
22. Rek Travel Services LLC reserves the right to change the terms & conditions of the Company Policies/ Regulations
23. Any individual needs or concerns should be reported to the tour guide and/or assistant during the trip. If you have any comments after your travel, please send them via email to info@rektravel.com. We appreciate all of your comments and suggestions, to make your travel experience with Rek Travel Services LLC a safe and positive experience.

Thank you in advance for your cooperation and enjoy your travels with us!